



## ACQUIRE OR HONE THE MANAGEMENT SKILLS TO IMPROVE THE EFFICIENCY AND EFFECTIVENESS OF PROCESSES USED IN THE PRODUCTION OF SERVICES OR GOODS

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### Entry requirements

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The learner must:

- Have a Diploma at NQF 6 in a related field  
Or
- Have achieved Recognition of Prior Learning at a level equivalent to NQF level 6

### Certification

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Learners who successfully complete the programme will be awarded an Advanced Diploma in Operations Management from PMI.

### Who will benefit from this programme?

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This qualification is designed for high-level management who want to improve productivity, reduce production costs and optimise operations through technology and managerial skills. Current or aspiring production managers, project managers, operations managers and business owners within a service or manufacturing industry will benefit from this qualification.

### Duration

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PMI's Advanced Diploma in Operations Management must be completed in a minimum of one year or a maximum of four years.

### Accreditation

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The programme is accredited by the Council on Higher Education.

## Modules covered

<p><b>Strategic Supply Chain Management</b></p> <ul style="list-style-type: none"> <li>Defining concepts</li> <li>Strategy development and implementation</li> <li>Purchasing and Procurement to support operations</li> <li>Integration of Supply Chain Networks</li> <li>Managing International Supply Chains</li> <li>Control of Logistics and Supply Chain Performance</li> </ul>	<p><b>Operations and Business Ethics</b></p> <ul style="list-style-type: none"> <li>Ethics and the underlying philosophies</li> <li>The role of morality in business</li> <li>The role of morality in advertising and marketing</li> <li>The role of morality when dealing with property and information</li> <li>The relationship between business and society</li> </ul>
<p><b>Occupational Health and Safety</b></p> <ul style="list-style-type: none"> <li>Factors that contribute to safety of working premises</li> <li>Promotion of Health and Safety in the workplace</li> <li>Legislation and regulations governing Health and Safety in the South African context</li> <li>Documentation and records required for accident/incident recording and investigation</li> <li>Mechanisms for ensuring Occupational Health and Safety</li> <li>The role of Health and Safety Committees and representatives</li> </ul>	<p><b>Economics for Managers</b></p> <ul style="list-style-type: none"> <li>Economic terms and concepts</li> <li>Markets and how they determine pricing</li> <li>Understanding of key financial variables</li> <li>Globalisation, international trade and the balance of payments</li> <li>The importance of economic growth</li> <li>Inflation and its effects on the economy</li> <li>The effect of unemployment and poverty on the economy</li> <li>The main types of economic policy</li> </ul>
<p><b>Risk Management in Operating Systems</b></p> <ul style="list-style-type: none"> <li>Operational Risk and the Risk Management Framework</li> <li>Development of the Risk Management function in operations</li> <li>Evaluation of Operational Risk</li> <li>Risk Control</li> <li>The financing of Operational Risk</li> <li>Monitoring Operational Risk</li> </ul>	<p><b>Technology and Innovation in Operations</b></p> <ul style="list-style-type: none"> <li>The role of Innovation when selecting an appropriate business model</li> <li>Different forms of Innovation</li> <li>The nature of Technology</li> <li>Principle theories associated with Technological Innovation</li> <li>Implementation and review of Innovation</li> <li>Innovation Strategy and its management</li> </ul>
<p><b>Research Essay</b></p> <ul style="list-style-type: none"> <li>Identify and define a research topic</li> <li>Conduct a comprehensive literature review and document evidence</li> <li>Identify and apply appropriate research design and methodology</li> <li>Complete a technical research essay</li> </ul>	