



National Certificate: Wholesale and Retail Distribution _120 Credits

NQF L2_SAQA 49280

Purpose and rationale

The Certificate in Wholesale and Retail Distribution, NQF Level 2, is designed to meet the needs of the learners who are already employed and involved in Wholesale, Distribution or Mail Order Retail within the Wholesale and Retail field. Additionally, however, it may also allow access to, and meet the needs and aspirations of the youth and unemployed who wish to pursue a career in these areas, or in fields where this learning may be useful. This furthermore includes adult learners who want to enter the arena or develop their careers in one or more of the related sub-fields. As this Certificate may form part of a learning pathway, it may allow mobility to persons operating at any level in the field.

This Certificate provides learners with a grounding in all areas of Distribution. This may enable them not only to increase their productivity within the Wholesale and Retail Sector but also to apply their learning in various other business environments.

Learning assumed to be in place and recognition of prior learning

- Communication and Mathematical Literacy at NQF Level 1, or equivalent.
- The structure of this Unit Standard based Qualification makes the Recognition of Prior Learning possible.

There is open access to any learner who complies with the learning assumed to be in place or equivalent competencies.

Exit level outcomes

The exit level outcomes of this qualification are as follows:

1. Communicate both verbally and in writing.
2. Understand and apply mathematics.
3. Perform stock related functions.
4. Define the core concepts of the W & R environment.

Notional hours of learning

This programme is designed for 1200 notional hours of learning. Notional hours of learning means the learning time that it is conceived it would take an average learner to meet the outcomes defined.

Primary or delegated quality assurance functionary

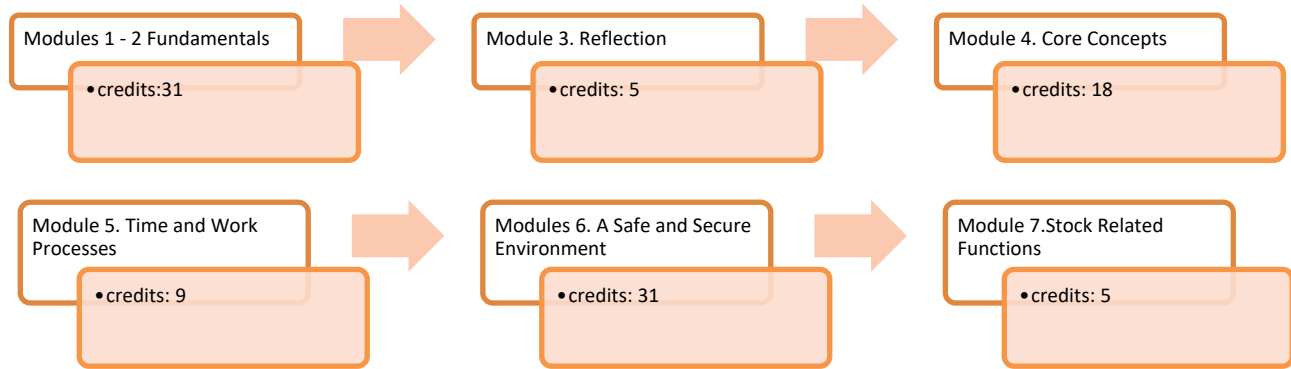
W&RSETA

Production Management Institute of Southern Africa (Pty) Limited t/a PMI (Registration NR: 1997/18146/07)

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Learning content, curriculum and delivery

PMI has designed the training curriculum and individual modules with the best learning strategies in mind taking into account how adult learners will best learn and engage with that content. Universal design principles guide the development and delivery of this programme to promote maximum learner accessibility. Universal design for learning is the deliberate design and delivery of instruction and learner services to meet the needs of the widest spectrum of learners possible. The programme is delivered as follows:



Unit standards:

IID	Title	Level	Credits
8962	Maintain and adapt oral communication	2	5
8964	Write for a defined context	2	5
8963	Access and use information from texts	2	5
9008	Identify, describe, compare, classify, explore shape and motion in 2-and 3-dimensional shapes in different contexts	2	3
7469	Use mathematics to investigate and monitor the financial aspects of personal and community life	2	2
9007	Work with a range of patterns and functions and solve problems	2	5
9009	Apply basic knowledge of statistics and probability to influence the use of data and procedures in order to investigate life related problems	2	3
7480	Demonstrate understanding of rational and irrational numbers and number systems	2	3
ID	Title	Level	Credits
8967	Use language and communication in occupational learning programmes	2	5
ID	Title	Level	Credits
114895	Define the core concepts of the wholesale and retail environment	2	10
114911	Resolve customer queries / complaints	3	8
ID	Title	Level	Credits
14342	Manage time and work processes within a business environment	2	4
114891	Count stock for a stock-take	2	5
ID	Title	Level	Credits
117892	Maintain a safe and secure environment in a distribution centre	2	12
ID	Title	Level	Credits
117901	Receive stock in a DC/Warehouse	3	15
117898	Move, pack and maintain stock in a distribution centre/warehouse	2	12
117899	Pick stock in a distribution centre/warehouse	2	12
117897	Maintain stock balances in a distribution centre	3	8

Access the SAQA document via the link here: <https://reggs.saqa.org.za/showQualification.php?id=49280>